

Information on Licensing and Authorization for End-Users of RPI Methodology™ Materials For Process Improvement Programs



When does a site¹ need a license?

A site needs a license with RPI Alliance Ltd. to print and use RPI materials within their site. However, the site can elect to hire a licensed external RPI service provider. In this situation, an end-user license is **not** required as long as RPI Facilitator tasks are performed by the licensed provider.

What are the RPI Alliance licenses for End-Users?

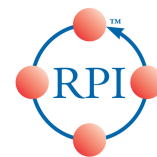
There are two levels of end-user licenses. Both levels provide the end-user with an electronic copy of certain RPI Alliance materials to freely print and use within their own organization or site.

What RPI products and services are available with a license?

License Level	Electronic Materials	RPI Alliance Services
Base End-User License	RPI Method Guide SW-CMM SM Reference Process L 2/3 CMMI SM Reference Process Level 2 TPI Reference Process Level A	<ul style="list-style-type: none"> Free updates to all materials for the duration of the license (downloadable via FTP from the RPI Alliance website) Access to RPI Alliance discussion forums Special RPI Facilitator training for its staff. Visit the RPI Alliance website for further information on this course
Extended End-User License	Base License Materials + CMMI Reference Process L2/3 TPI Reference Process Level A/B/C/D	<ul style="list-style-type: none"> Base License Services + Email notification of all updates to licensed materials Email support for the use of RPI materials RPI Alliance Ltd validation of end-user developed Reference Processes

TM RPI Methodology is a trademark of RPI Alliance Ltd.

¹ A “site” is any single physical location within a company conducting systems/software development or maintenance activities interested in or currently conducting process improvement efforts
SM SW-CMM and CMMI are service marks of Carnegie Mellon University



What does a license currently cost?

Site License	1 Year	3 Years	Life-Time
Base End-User License	1,500 Euro	2,000 Euro	3,000 Euro
Extended End-User License	2,000 Euro	4,000 Euro	5,000 Euro

Sites with Extended End-User License agreements will receive discounted prices on

- RPI Method CD (a hyperlinked reference guide to the RPI Method and reference processes)
- RAPIDS Tool
- Other reference processes as they become available³

When can a site “upgrade” its Base End-User License?

A site can upgrade its Base End-User License to an Extended End-User License at any time. The site will receive a credit for its current license based on a pro-rated amount for the number of full months remaining under that license.

When will the licensed materials be available?

The Base End-User License materials are currently available.

The public release of the Extended End-User License materials will occur in July 2005.

Is an authorized RPI Facilitator required to use the licensed materials?

No. However, RPI Alliance *strongly* recommends that the site either send members of their site to an RPI Facilitator Workshop to acquire the skills in the use of the RPI methodology, or hire an external service provider to support the use of the RPI methodology and reference processes. Visit the RPI Alliance Ltd home page for an updated list of licensed RPI Alliance Partners.

How do we acquire a license?

- Step 1:** If you do not have a copy of the license agreement, download the agreement form directly from the RPI Alliance website at <http://www.rpialliance.com/enduser-license.htm>
- Step 2:** Complete the license form.
- Step 3:** An authorizing sponsor⁴ must review the license agreement, accept the conditions of the license, and sign the form.
- Step 4:** Submit the completed form with an actual signature to the address provided on the license form. If there is a cost associated with the license, submit a check with the completed form. If the materials are needed right away, email a scanned image of the signed license form to license@rpialliance.com.
- Step 5:** You will receive an email notification giving you the FTP address for downloading and extracting the RPI materials.

³ There may be additional costs associated with other reference processes.

⁴ An authorizing sponsor is a manager or person with the authorization to purchase such licenses within your site.